

Communities and shared heritage



Society and operational environment

1

We have identified living communities whose heritage we are safeguarding.

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Society and operational environment

2

Our roles and tasks as a memory keeper of our communities are clear and carefully considered.

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Society and operational environment

3

We actively involve our communities in safeguarding our shared heritage.

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Strategic choices, goals, and processes

4

Working with and for the communities is a mutual goal for our entire organisation.

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Strategic choices, goals, and processes

5

Our organisation has discussed and has a clear understanding of how we safeguard and interpret heritage for and with our communities.

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Strategic choices, goals, and processes

6

Our communities are involved in making strategic decisions regarding their heritage.

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Strategic choices, goals, and processes

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Our organisational structure and our processes support our work with communities.

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Communication

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We develop relations, interaction and trust with our communities.

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Communication

1

We communicate and discuss our approach to heritage interpretation with our communities.

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Communication

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We involve the voices of our communities in our communication and outreach.

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Communication

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The language we use is understandable and accessible for our communities.

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Collections and content

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We work with our communities when making decisions about what we collect, document and present.

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Collections and content

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The way we collect, preserve and document allows the integration of diverse perspectives.

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Collections and content

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We are actively addressing the provenance and the past of our collections and content.

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Collections and content

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We enable and encourage different interpretations and co-curation of our collections and content.

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Opening and sharing

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We encourage our communities to use and share our resources and content.

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Opening and sharing

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We offer digital and barrier-free access to collections, documentation, data and content for our communities.

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The role of an enabler

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The way we work encourages and supports active citizenship.

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The role of an enabler

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We create and maintain contents and services at the initiative of our communities and in cooperation with them.

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The role of an enabler

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Our organisation provides support for different voices in the community to be heard in both analogue and digital ways.

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The role of an enabler

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We use digital technology to give heritage back to communities through digital repatriation.

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Spaces for encounters

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Our premises are welcoming and easily accessible for the communities.

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Spaces for encounters

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We encourage alternative uses of our space and enable different interactions and encounters within it.

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Spaces for encounters

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We also encounter our communities outside of our permanent premises.

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Competences

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**We are actively
learning from and with
our communities.**

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Competences

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**We develop our
competences
in participatory
approaches when
working with
communities.**